LPGA Managerial Webinar

The Art of Better Communication – Learning from the Birds

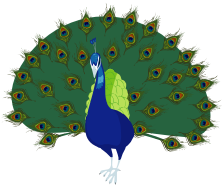
Tuesday, March th 5, 2013
11:00-12:30pm EST

Presenter: **Nancy Henderson**,
Executive Director, LPGA Teaching and Club Professionals

Are you an Owl? An Eagle? A Peacock? Or a Dove? You will find out!

This webinar is designed to help you recognize and understand people's behavioral patterns, as well as your own, so you can improve your ability to effectively communicate.

Guidelines for understanding and adjusting to the differences in people, through observation of their behaviors, will be the focus of the hour and a half session. You will identify your own behavioral patterns and learn to adapt your style in a way that will reduce tension and increase cooperation in a variety of business and personal relationships.



Through this webinar you will acquire a number of simple tools that can be easily applied to improve your business and personal interactions.

I am looking forward to sharing why… birds of a feather flock together!

Two (2) LPGA Certification Units will be awarded.

LPGA Managerial Webinar

Registration Form

WEB13-N1 ~ The Art of Better Communication – Learning from the Birds

Tuesday, March 5, 2013 at 11:00 am EST

LPGA Members	Non-Members
☐ ✓ $50.00	☐ ✓ $75.00

Registration Deadline: Friday, March 1, 2013

Name:_____ **LPGA ID #:**_____

PGA Classification:_____ **PGA ID #:** _____

Mailing Address:_____

City:_____ **State:**_____ **Zip:**_____

Employer _____

E-Mail:_____ **Phone:**_____

Method of Payment: ☐ **Check #**_____
☐ **Mastercard** ☐ **Visa** ☐ **AMEX** **Amt. To Charge: $**_____

Card #:_____ **Exp. Date:**_____/_____

Cardholder's name as it appears on the card:_____

Signature:_____

I understand and agree to abide by the following:

Payment Policy: Payment for the full program fee in **U.S. funds**, made payable to the LPGA T&CP Membership, must be included. Payments will be processed upon receipt.
An insufficient funds or returned check will incur a fee of 50% of the check amount or credit card charge plus a $25 U.S. bank charge.
Cancellation Policy: The program may be cancelled due to lack of the minimum number of participants required. **Cancellations received** two weeks or less **from the date of the program, and no-shows, will** forfeit 100% of the program fee.

Mail form with payment to:
Attn: Chelsea Harris
LPGA
100 International Golf Dr.
Daytona Beach, FL 32174

or FAX: 386-236-5926
or SCAN and email to: chelsea.harris@lpga.com
or CALL: 386-274-6207