

LPGA Managerial Webinar

The Art of Better Communication – Learning from the Birds

Tuesday, December 11th 5:00-6:30pm EST

Presenter: Nancy Henderson,

Executive Director, LPGA Teaching and Club Professionals

Are you an Owl? An Eagle? A Peacock? Or a Dove? You will find out!

This webinar is designed to help you recognize and understand people's behavioral patterns, as well as your own, so you can improve your ability to effectively communicate.

Guidelines for understanding and adjusting to the differences in people, through observation of their behaviors, will be the focus of the hour and a half session. You will identify your own behavioral patterns and learn to adapt your style in a way that will reduce tension and increase cooperation in a variety of business and personal relationships.

Through this webinar you will acquire a number of simple tools that can be easily applied to improve your business and personal interactions.

I am looking forward to sharing why... birds of a feather flock together!









Two (2) LPGA Certification Units will be awarded.



LPGA Managerial Webinar

Registration Form

WK12-Web1 ~ The Art of Better Communication – Learning from the Birds

Tuesday, December 11, 2012 at 5:00pm EST

LPGA Members Non-Members

□ ✓ \$50.00 □ ✓ \$75.00

Registration Deadline: Monday, December 3, 2012

Name:		
PGA Classification:		
Mailing Address:		
City:	State:	Zip:
Employer		
E-Mail:	Phone:	
Method of Payment: □ Check #		
☐ Mastercard	□ Visa □ AMEX	Amt. To Charge: \$
Card #:		/Exp. Date:/
Cardholder's name as it appea	irs on the card:	
Signature:		

I understand and agree to abide by the following:

Payment Policy: Payment for the full program fee in **U.S. funds**, made payable to the LPGA T&CP Membership, must be included. Payments will be processed upon receipt.

An insufficient funds or returned check will incur a fee of 50% of the check amount or credit card charge plus a \$25 U.S. bank charge. **Cancellation Policy:** The program may be cancelled due to lack of the minimum number of participants required. **Cancellations received** two weeks or less **from the date of the program, and no-shows, will** forfeit 100% of the program fee.

Mail registration form with payment to:

or FAX to: 386-274-1099

or SCAN and email to gwen.checho@lpga.com

Attn: Gwen Checho LPGA 100 International Golf Drive Daytona Beach, FL 32124-1092